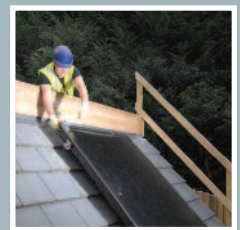


INTEGRATED RENEWABLE SOLUTIONS


Nu-Heat
UNDERFLOOR & RENEWABLES



INSTALLER NETWORK BROCHURE

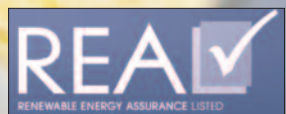
underfloor heating
ground source heat pumps
air source heat pumps
solar thermal
rainwater harvesting



APPROVED INSTALLER



CERTIFICATE NUMBER NIC1097



WHY NU-HEAT?

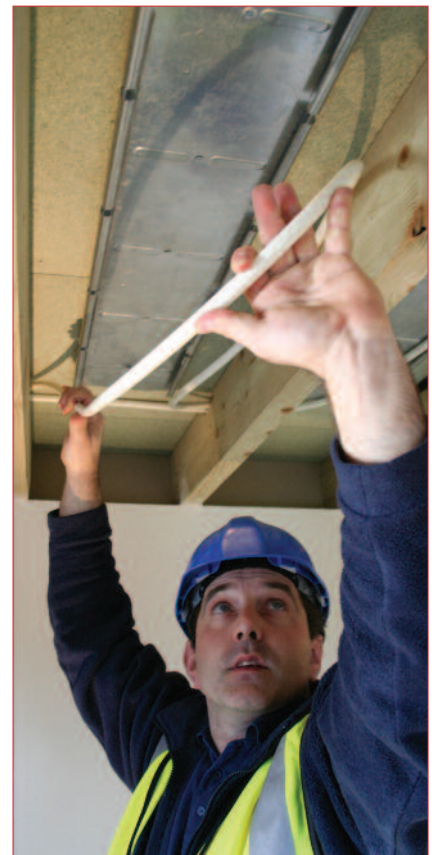
As the heating market develops and customer expectations become more sophisticated, particularly around renewable technologies, there is a real need for installers to become proficient at integrating the various aspects. Whether it be UFH, heat pumps, solar thermal, heating controls or efficient domestic hot water cylinders that actually fit in a UK airing cupboard, the demands on the installer are becoming ever greater.

Admittedly, some customers just want UFH in conjunction with a conventional boiler and, for those projects, Nu-Heat will provide you with the best system and service available, as you would expect from a company with 20 years experience.

As the expertise required to install these systems is recognised and valued, competent installers will achieve greater financial rewards. So how do you achieve a successful outcome? Working in partnership with Nu-Heat as part of our Installer Network is a start.

Nu-Heat is recognised as a leading provider of integrated heating systems. We take pride in designing systems that are easy to install whilst meeting ever-increasing legislative requirements. For example, when we supply a heat pump, we also supply a comprehensive, tailor-made *Customer Handover Pack*, a requirement of MCS.

Nu-Heat has spent 20 years building a recognisable brand with national house builders, local developers and self builders. We never install, rather relying on good independent installers who take responsibility for the installation. We want to build a two-way business relationship with members of the Installer Network and we hope you read on to understand more of what is on offer, or simply give your Account Manager a ring to discuss this opportunity further.



NU-HEAT IS ABLE TO DESIGN AND SUPPLY A COMPLETE PACKAGE WITH ONE SOURCE OF RESPONSIBILITY AND ONE POINT OF CONTACT.

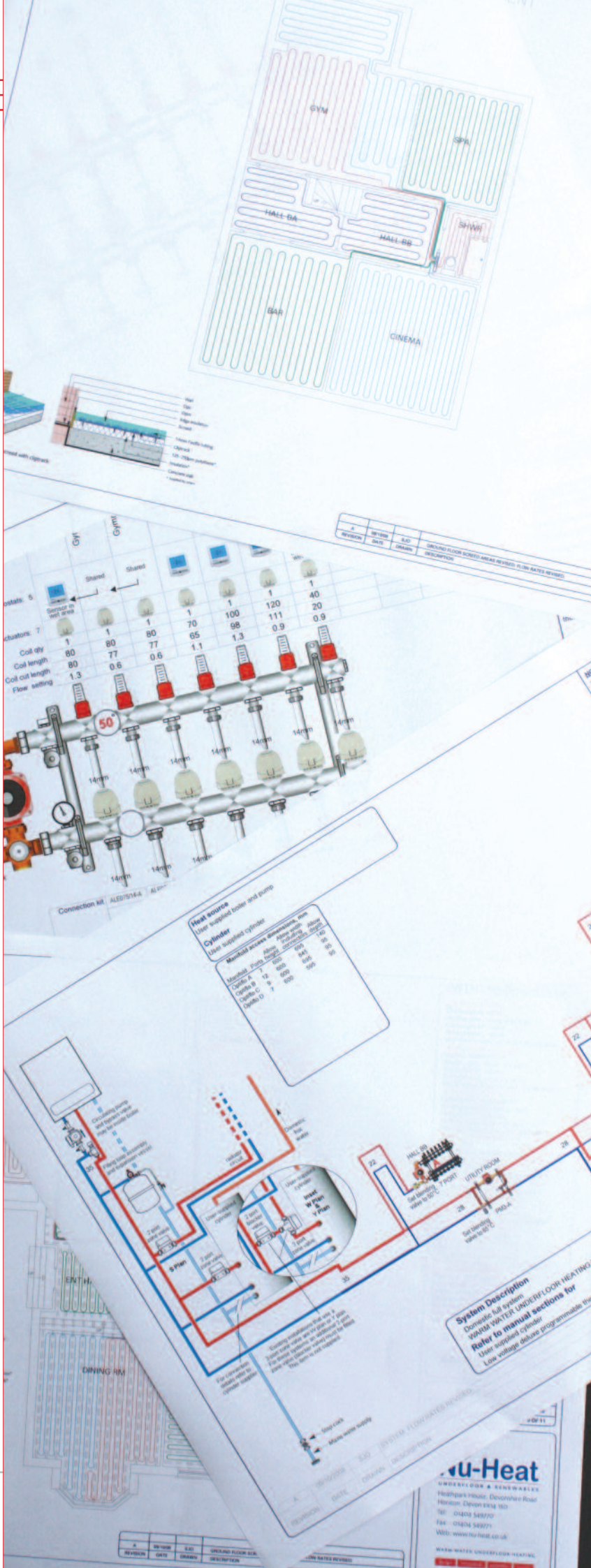
UHMA



**GSHP
association
MEMBER**

**HVCA
AFFILIATE**

**iphe
INDUSTRIAL
ASSOCIATE**



Nu-Heat follows four key principles:

DESIGN

Nu-Heat takes full design responsibility for every system and supplies a complete set of components. Installers can be confident that all parts are compatible and reassured that both system and design are guaranteed by one company. We also supply a comprehensive *Handover Pack* with every heat pump and solar system to meet all MCS design compliance paperwork.

INNOVATION

Nu-Heat is at the forefront of technological innovation in underfloor heating and renewable technologies. Whatever the project, Nu-Heat can provide an up-to-date solution that fully complies with all current building and regulatory requirements and is eligible for government incentive schemes.

EXPERTISE

Our team of experienced Technical Support staff provides sensible, technically competent answers by telephone or email and our award-winning installation manuals ensure problem free installation.

SERVICE

Nu-Heat provides a bespoke service to all customers, responding quickly and efficiently to enquiries. The details of each project are discussed with the installer to ensure all systems meet the highest expectations.

WE MAKE IT EASY



FREE, NO-OBLIGATION QUOTATIONS

For a quick response quotation, simply send a set of floor plans to our freepost address noting any special requirements.

Plans can also be submitted online at www.nu-heat.co.uk

If requested, we will return floor plans along with a fully comprehensive quote including a precise component list and illustrations showing how the Nu-Heat system will be integrated into the floor constructions.

Alternatively, should you need an instant guide price, please freephone on 0800 731 1976 and ask for your Account Manager.

INSTALLATION ESTIMATES

In every case Nu-Heat limits its involvement to design and supply leaving you to control pricing for the installation. However, if required and using a formula based upon thousands of actual installations, we will calculate the total number of man days required to complete any project, taking into account the floor area and specific constructions. This information is provided as a separate element to the quotation.

COMPREHENSIVE DESIGN

We offer a fully bespoke design service and well-illustrated manuals provide all necessary installation information.

Heat pump manuals also give clear information on installing units and, where appropriate, ground loops. If required, heat pump commissioning can be completed by qualified Nu-Heat Engineers. Accredited installation courses are available nationwide or at our award-winning *National Renewables Training Centre*.

Once installed, a *User Guide* explains the operation of the system, giving your customer enough information to understand the benefits of their heating system without the need for lengthy



ENJOY THE BENEFITS OF PARTNERSHIP

A DEDICATED ACCOUNT MANAGER AT YOUR FINGERTIPS

You will have a direct line to your own dedicated Account Manager to help with quoting, pricing and pre-sales technical support. All Account Managers have been on specialist courses at our training centre and are happy to discuss to technical aspects of the project.

YOUR OWN ALLOCATED DESIGNER

You will also have a direct line to a dedicated System Designer who will work with you to ensure that every project is designed and specified to the highest possible standards. As our working relationship develops, this designer will get to know your preferred floor constructions and methods and be able to design systems accordingly, a key element in ensuring straightforward installations.

EASILY ACCESSIBLE TECHNICAL SUPPORT

A direct line to a member of our Technical Support team will be provided. They will be able to:

- Provide technical information on Nu-Heat systems
- Answer installation queries
- Arrange heat pump commissioning visits if required
- Assist with warranty queries
- Order additional parts

BRANDED MERCHANDISE

Nu-Heat branded merchandise and vehicle stickers, certificate & ID badge.

QUOTE PACK GUIDE

Complete with sales and marketing brochures.

ON-SITE SALES SUPPORT

Individual sales support and advice provided by our Field Sales Managers who will work with you to develop your local sales opportunities.

HOW TO APPLY

To become a member of the Nu-Heat Installer Network, you need to:

- Complete the relevant training courses or demonstrate suitable experience for the technologies you wish to install.
- Complete all sections of the application and return it to Nu-Heat with supporting qualification certificates.

Nu-Heat will carefully process your application and obtain copies of your references. Once accepted, Nu-Heat will arrange for our Field Sales Manager to visit you to discuss our on-going support.

CONTACT US

Phone: 01404 549770

Email: info@nu-heat.co.uk

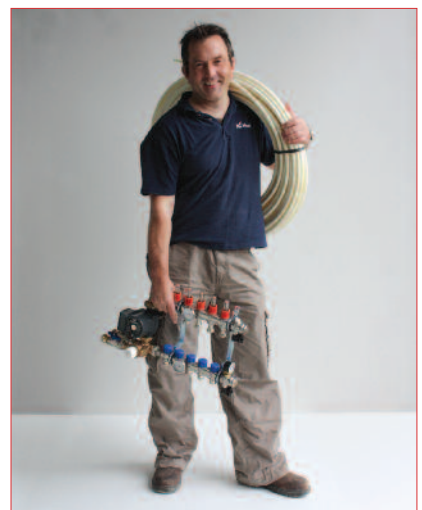
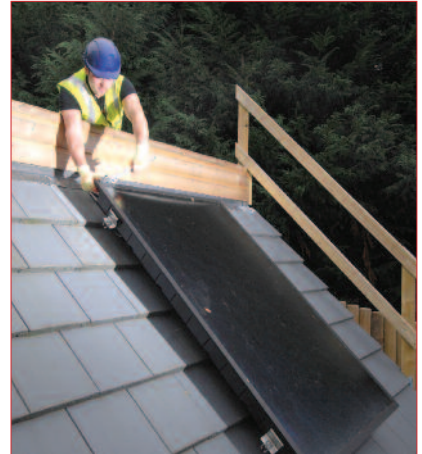
Post: Nu-Heat UK Ltd.,
FREEPOST (EX49),
Honiton,
Devon,
EX14 1BF.

Fax: 01404 549771

MORE INFORMATION

Nu-Heat has a comprehensive website with product downloads, floor construction details and videos.

Please visit www.nu-heat.co.uk or freephone 0800 731 1976 for further information.





DESIGN | INNOVATION | EXPERTISE | SERVICE

Heathpark House, Devonshire Road,
Honiton, Devon EX14 1SD
Tel: 01404 549770
Fax: 01404 549771
Web: www.nu-heat.co.uk
Email: info@nu-heat.co.uk