

IB BETA FENCE

LASTING SECURITY & PROTECTION
The BEKassure Product & Installation Guarantee



BEKASSURE™
10
Year
Guarantee



The BEKassure guarantee Lasting security and protection

Lots of fencing companies talk about product quality – we guarantee it.

Our national network of PRO-net contractors adhere to established standards to ensure fencing systems are correctly installed.

Installations are independently inspected on completion to ensure high standards are met – at no extra cost.

Only fencing of the highest quality comes with a BEKassure guarantee.

**Product quality
locked in
for 10 years
at no extra cost**



Find out more about the BEKassure guarantee on  YouTube

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Our promise to you.

The BEKassure 10 year guarantee is available free to owners of Betafence complete panel and post systems. It is the industry's only independently audited guarantee and demonstrates the confidence we have in our products and our network of PRO-net licensed contractors.

Only fencing of the highest quality comes with a BEKassure guarantee.

Prolonged protection

You only have one chance to make a first impression. Fencing that is poorly installed or maintained not only highlights a lack of security, but also has a negative impact on visitors.

With over 135 years' experience, Betafence sets the standards of excellence in our industry. We are recognised as a leader in fencing systems, perimeter protection and integrated security solutions. The BEKassure guarantee demonstrates our commitment to quality, giving you complete peace of mind that your fencing will stand the test of time and provide long-term security, privacy and boundary definition.

The BEKassure 10 year guarantee when specified covers the supply and installation of all Betafence systems and most importantly, costs you nothing.

How do I obtain my guarantee?

The BEKassure guarantee covers all Betafence complete panel and post systems that have been installed by a PRO-net licensed contractor.

Fencing carrying our mark of quality is monitored during installation by our independent auditor. This means we can ensure the correct procedures are followed and that the system is correct and being used as intended. Should any problems arise, this process enables issues to be highlighted early and resolved quickly.

You will receive your BEKassure guarantee when the fencing installation is completed. The auditor will work in conjunction with the PRO-net contractor to ensure first class installation. BEKassure guarantees are available for Betafence complete panel and post systems.

Our PRO-net contractors

Betafence has developed a network of licensed contractors to uphold our exacting standards throughout the installation process.

The programme is open to all contractors who are able to meet the necessary performance and quality criteria. Our PRO-net licensed installers undergo rigorous assessments of their technical competence and quality of service. They are audited to ensure their work meets the high standards required by our 10 year guarantee and have individual responsibility for their workmanship. Licences are only awarded once contractors have proved they comply with the PRO-net Chartered or Licensed Contractor schemes.

Chartered Contractors have achieved the highest level of qualification within PRO-net. To achieve this status they have to pass the most stringent evaluation of their competence and commit to a programme of continuous improvement, which is measured continually against agreed performance indicators.

What does my guarantee cover?

Your BEKassure guarantee covers any repair or replacement costs arising from a failure in a Betafence system or its independently audited installation.

Advisory service

Betafence is a market leader in the production and installation of fencing systems and access control, enjoying an international presence and managing large projects worldwide. We have vast experience in designing and manufacturing individual fencing systems and offer a full support service to guide you through the process.

We manufacture the highest quality fencing to create a safe, secure environment that will fully protect your site for years to come.

The Betafence advantage

Betafence upholds the principles of best practice in all installations, whether they are at a maximum-security prison or a school. We pride ourselves on producing perimeter protection that meets the ever growing security needs of all sectors.

If you require budget costs, we can provide a cost per metre for the type of system you require. You can also take advantage of our comprehensive programme of support, which includes site survey, specification, pricing, installation, independent auditing and a 10 year guarantee.

We are on hand throughout the lifetime of your perimeter system to offer on-going advice. Whatever you want to achieve from your perimeter protection, you can be confident that we will provide the best possible solution.

If you would like further information about Betafence's products or services, please do not hesitate to contact us. One of our security advisors will be happy to visit your site and assess your needs in more detail.

**The UK's only
independently
inspected
installation
guarantee**

A summary of our terms and conditions:

Your obligations

Betafence Limited must approve the conditions of use for its fencing and fence systems should be relevant to application and relative to security level. Should these change during the life of the BEKAssure guarantee, then we must be informed so that any effects on the cover can be assessed. In some circumstances, such changes of use may invalidate the guarantee. The owner also has a responsibility to exercise a duty of care, covering maintenance and repair during the term of the guarantee. Full details are contained in the BEKAssure guarantee document.

Claims conditions

1. All claims must be made in writing to Betafence, detailing the extent of the damage to the Works Guaranteed and estimated repair costs. Failure to notify us immediately after becoming aware of the damage may invalidate your policy.
2. You will carry out and permit any reasonable action that may avoid a claim or prevent further damage.
3. No works should commence until the damage has been inspected by the independent auditor.
4. You are obliged to have repairs carried out within an agreed time limit by a licensed PRO-net contractor.

Your duty of care

You should ensure that any damage, regardless of how it occurs, is repaired immediately. All repairs, permanent or temporary, must be carried out by a licensed PRO-net contractor. Moving parts relating to gates should be maintained at regular intervals. Failure to perform this duty of care may invalidate any claim.

Exclusions

1. Any claims in respect of injury, death, disease, illness or loss, damage to any material property (other than the Works Guaranteed) or any financial or consequential loss or damage of any kind or description arising from the carrying out of the Works Guaranteed or any subsequent repair work arising from the client or any other party.

2. Damage to the Works Guaranteed due to or arising from:
 - a) Use of the works in a manner outside the parameters for which they were originally designed.
 - b) Normal wear, tear and ageing or failure to fulfil the duty of care.
 - c) Poor or faulty maintenance.
 - d) The underlying ground or sub-base of the works, which do not form part of the Works Guaranteed.
 - e) Shocks, impacts or friction damage that the fence was not initially designed to withstand.
 - f) Chemicals, steam, liquids or materials - unless the fence has been initially designed to withstand their actions and has been agreed by the independent auditor. The permanent exposure to chemical or mechanical destructive elements such as dust, smoke, toxic materials and vehicle movements, except if the scope of the guarantee is in respect of the permanent effects of these elements.
 - g) Fire, lightning, explosion, earthquake, subsidence, heave or collapse (other than where such subsidence, heavy or collapse is solely in respect of Works Guaranteed and not to any other supporting or surrounding property), storm, flood, subterranean fire, changes in the water table, rising humidity or any other external force or interval that the Works Guaranteed were not designed to withstand.
3. Damage to any products, systems or works that have not been supplied or installed by Betafence and do not form part of the Works Guaranteed.
4. Damage arising directly from any of the qualifications or exclusions contained in the Guarantee Certificate following the final report of the independent auditor.
5. Damage to the Works Guaranteed by the wilful or intentional actions of the client or any other third party.

FACTS AND STATS

- The BEKassure guarantee has been established for over 20 years
- Over 7,000 installations guaranteed to date
- Installed by over 100 licensed PRO-net fencing contractors
- 99.7% claim free installations

WHY CHOOSE BETAFENCE?

- Over 135 years of excellence
- Serving over 100 countries
- ISO 9001 14001 certified
- 8 production plants worldwide



B BETAFENCE

First Floor, Unit B, Forge House, 21 Carbrook Hall Road, Sheffield S9 2EH

T: 0114 256 7800

E: sales.sheffield@betafence.com

W: www.betafence.co.uk

