

## Solutions have supported Universities with Moving & Handling and Conflict Resolution training for their student paramedics for over 25 years!



Are you planning your training curriculum for your September enrolments? If so, we would love to have the opportunity to be part of your training strategy, whether that be supporting you with train-the-trainer training, tutor-led classroom training direct to your students, or utilising our ambulance-specific online theory courses as part of your internal training (blended learning).

**Train the Trainer Solutions** - we deliver accredited training programmes that certificate learners with ambulance-specific Level 3 qualifications which are on the regulated qualifications framework (QNUK Level 3 Award in the Delivery of Conflict Management Training and QNUK Level 3 Award for Moving and Handling Trainers (Emergency Services)).

We recently delivered an ambulance-specific moving people train the trainer programme to Kent Fire & Rescue Service and the results following the training have been astounding. Reported injuries have decreased beyond expectation:

- **Musculoskeletal injuries have reduced from 59 to 27 – 54% decrease**
- **Manual Handling injuries have reduced from 14 to 8 - 43% decrease**
- **Patient Handling injuries have reduced from 18 to 2 - 89% decrease**

Click here to view the case study - [KFRS](#)

Our trainer programmes can be delivered at your site (if you have enough delegates to make the course financially viable), we also run Nationwide open courses which your delegates can attend along with other industry professionals.

**Classroom-based tutor-led training** - we develop these courses bespoke to your required training content and desired learning outcomes. Our experienced trainers conduct this training directly with your students and you can opt to include the provision of accredited qualifications (QNUK Level 2 Award in Moving and Handling People Safely and QNUK Level 2 Award in Conflict Management).

## Testimonials

James Short - GCU

**"Thanks once again and it's a pleasure to deal with Solutions"**

Sam Paterson - GCU

**"we are encouraged that the students enjoyed the training! Thanks to your team for facilitating this"**

Claire Crawford - University of Stirling

**"Paul makes the learning very engaging for the students with the opportunity to use problem-solving skills when using the equipment in a variety of simulated and real-life settings. The online element of the training is interesting and interactive as pre-course study. He brings teaching to life with real-world examples throughout".**

**Online theory courses** - our sector bespoke theory courses are praised UK-wide and adopted by most ambulance trusts and many Universities to complement their internal blended learning training strategies. The online courses teach students the required underpinning knowledge of its topic, saving around half a day of classroom-based training - saving money and training downtime. Please click the free demo links at the bottom of this email to view our CRT and Moving People e-learning courses.

## Feedback from Professor Andy Newton QAM, FCPara, PhD

**"This CRT package is far superior to the generic on-line conflict resolution that appears with monotonous regularity on statutory and mandatory training schedules. It has clearly been calibrated for the Paramedic and ambulance staff community and generally does a good job of breaking down a complex subject. The course helpfully requires staff to carefully consider their attitudes towards such risks and includes some immensely helpful thought-provoking filmed scenarios to assess. It is educationally robust"**

## Universities we have or currently partner with include:

Robert Gordon University, Queen Margaret University, University of West Scotland, Glasgow Caledonian University, Birmingham City University, University of Stirling, Buckinghamshire New University, University of Central Lancashire, Edgehill University, Middlesex University, Imperial College University, Swansea University, University of West England, Southbank University, Teesside University

I hope you find this email of interest - please visit our website to see our full catalogue of courses or contact me with any questions.

Many thanks

Mandie Pearson

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## *Online CRT theory course*

**Ideal for:**

Ambulance & CFR Sector - Staff that want to gain the skills and knowledge on how to manage conflict situations effectively and safely.

**Duration:**

Annual Licence – average course completion time is 2.5 hours

[Click for a free demo](#)



## *Online Moving People course*

**Ideal for:**

Staff who work in Ambulance and Responder roles that want to be confident and competent when moving and handling patients.

**Duration:**

Annual Licence – average course completion time is 2.5 hours

[Click for a free demo](#)