

# Intercall call management software

# cmsl



The CMS Lite software permits all data from the Intercall 600 or 700 system to be stored on your computer's hard disk, making it easier to find the call data when you need it. When used in conjunction with paging equipment, it becomes a powerful paging tool to enable messages to be passed to staff quickly and simply. In addition, up to 24 individual pagers can be zoned by call location, call type or time, making sure that calls get put through to the right person at the right time.

The Intercall Call Management Software Lite is a simple way to manage all data from your Intercall 600 or Intercall 700 call system. All system activity is recorded and may be printed at a later stage for use in resident care assessment reports. The main screen keeps a track of all system activity as it occurs, with all current calls highlighted, together with the location of staff. "Pop up" warning screens can be configured to report standard calls, emergency calls or system faults.

In addition, the Intercall Call Management software can be used to connect staff alphanumeric pagers. These are invaluable for keeping staff in touch with calling residents and specific members of staff can be alerted to specific events. For instance, the matron can be alerted to emergency calls only while system faults are routed through to maintenance personnel. Using the "Page Staff" screen, staff are able to receive a message typed directly into the PC keyboard, useful for alerting individuals or groups to a specific event such as staff meetings. Targeting specific members of staff also helps to reduce unnecessary disturbance to staff members not required to receive these notices.

Call Management Software Lite can be configured to show the time and date of calls made on the system, the type of call that was generated as well as where the call originated from. Users with Intercall 700 systems can also receive information regarding which resident has called.

Call activity can be printed at any time by various criteria including room location, date and time and/or the type of call that was generated. Intercall 700 users may also print call activity by calling resident.

Call Management Software Lite will operate on any PC compatible computer running Windows 2000/XP with a Pentium 200MHz processor, 32Mb of Ram, minimum 500Mb hard disk. There must be a Serial Communication port available and the PC must be fitted with a CD-ROM drive.

Also available: CMSN Network version for use with Windows Vista systems.

