

Cloud Managed Service

Make the most of your cloud solution with our managed services

Having made the decision to use a cloud-based service, many companies do not have the expertise or current structure to operate these services effectively.

The Challenge

One of the key decision criteria about the use of cloud is to move to a “pay as you go” model and having to establish a support function when you are unsure about your consumption profile is both tricky and potentially costly.

Having an overarching support service that deals with all the needs of operation in the cloud can be a means of supporting rapid deployment and time to value.

The Solution

The management of all aspects of operations can be dealt with using Bell’s cloud managed service capability. From a simple mechanism for call handling through to a fully escalated “resolver” support service this can all be made available rapidly. You simply pay for the service you use.

Service levels can be maintained with scale, expertise and coverage to provide support against any availability need.

Why Use Bell

The service can be proactively monitored and all normal support activities such as a patching and updates, security, backup, restore and maintenance provided as part of the solution. Having this delivered by experts allows the highest levels of service availability, having patching and updates performed programmatically ensures service availability and reduces the risk of cyber-attack with a “current version” service status being permanently maintained.

Having experienced management will also reduce costly provision of unwanted or “Sleep Walking” instances can be managed, and the optimum configurations selected and deployed ensuring maximum value and lowest cost of operations are maintained.

Simply put the choice to use the cloud consumption model has the potential to provide an agile and cost-effective solution for consumption in today’s IT’s range of platform choices. Having it managed effectively ensures the full value of the solution is unlocked, unnecessary cost is unlimited, peaks and troughs in demand can be supported and that high levels of user satisfaction are maintained.

Let Bell manage your cloud solutions through all phases through transition from existing to cloud or hybrid. Rely on the expertise of Bell to fully unleash the value and agility that the cloud can potentially offer.



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