



The Amesbury Abbey Group

The Amesbury Abbey Group prides itself on being able to offer exceptional, luxury, retirement living schemes. Each establishment provides a secure and independent lifestyle, whilst retaining those many thoughtful touches that make everyone feel truly special and at home.

The Group's Nursing Homes and Independent Retirement Living Schemes all provide individuality and style that only a family-run business can offer.

The Amesbury Abbey Group has been associated with Aid Call for many years. David Cornelius-Reid, General Manager, commented "In those early days, when it was almost a 'cottage industry' we took a leap of faith and decided to renew our existing hard wired nurse call system with a new, state of the art wireless system. This was the beginning of a very strong and on-going relationship with Aid Call and the various staff members including management, sales and the day to day office staff.

The original product, a CP2000 was so good that it was only recently that we made the decision to upgrade the system in two of our homes, and this was due to a lack of spare parts for the old system. This resulted in us placing an order for the latest Aid Call *Touchsafe*® Wireless Nurse Call system as we needed to ensure that our clients had the best and safest means to summon a member of staff. Our view was that we should put faith in Aid Call once again and we were confident that the latest nurse call system would see us through many years of use.

The new systems are now installed, with the backup and support of a first rate after sales team who ensured that any issues we had after the system went live, were dealt with swiftly. This, I have been particularly impressed with.

Our new system now offers a far better way forward for both resident and staff. Our residents have the reassurance that help is at hand, with a product they find easy to use, and our training manager has an instant audit tool at her disposal to ensure that calls are answered in good time.

Furthermore, we can provide clear records to demonstrate best practise at the touch of a button".