

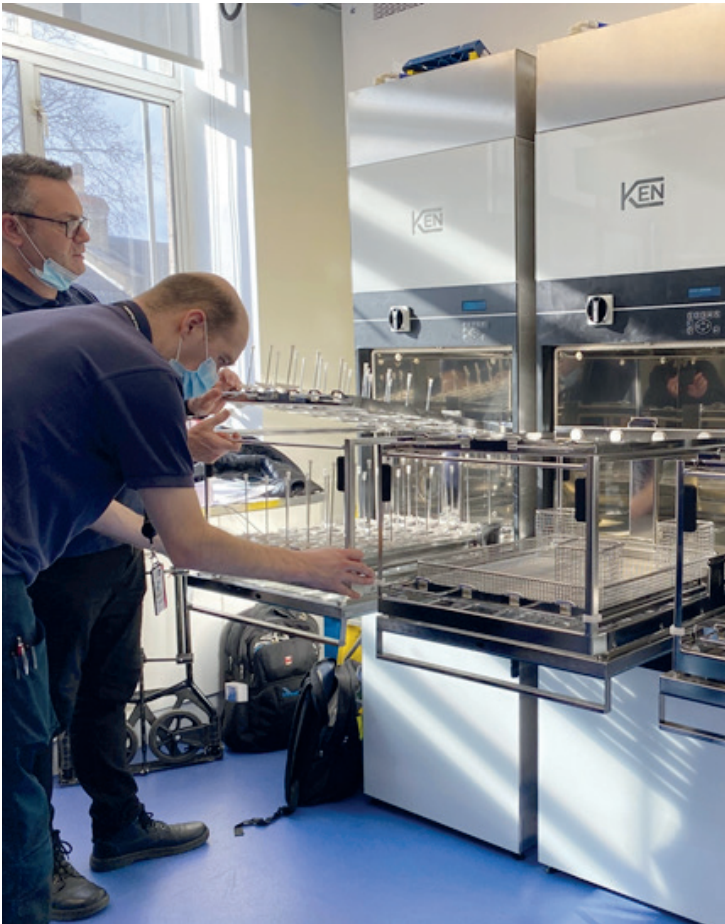


Specialists in the supply and service of laboratory, sterilization and decontamination products.

SERVICE & TRAINING CENTRE BROCHURE



INTRODUCTION



Choosing the right service partner is as important as the initial equipment purchase itself.

LTE SERVICE & TRAINING CENTRE

INTRODUCTION

LTE Scientific has established itself over 75 years as a leading global manufacturer and supplier of autoclaves, sterilizers, washer disinfectors, endoscope drying and storage cabinets, incubators, ovens, environmental rooms and other thermal laboratory and processing equipment.

As a highly reputable laboratory and medical equipment servicing partner we work within a range of markets and sectors including the NHS, primary care, pharmaceutical, university, research, biotech and food manufacturing, providing an exemplary standard of customer care, knowledge and expertise.

The purchase of capital equipment is a decision for the long term, and as such it is essential that it continues to operate efficiently, with as little downtime as possible.

Consequently, choosing the right servicing partner – one that offers extensive knowledge and expertise to maintain, repair and test your equipment and takes great pride in its customer service and reliability - is as important as the initial purchase decision itself.

LTE service centre employs a nationwide team of HTM and UKAS qualified engineers, backed by our head office technical advisers who are on hand to support customers queries, requests and callouts.

As the exclusive UK distributor and service provider of KEN washer disinfectors, LTE engineers undergo annual manufacturer training to ensure they're equipped with the most up-to-date knowledge.

We offer a range of services and maintenance contracts and specialise in providing bespoke, customer-tailored packages and fully comprehensive cover – including parts and breakdowns - on request.

BENEFITS OF LTE SERVICE AND MAINTENANCE CONTRACTS:

- Servicing, test and repair across all major makes and models
- Skill, insight and expertise built over seven decades of manufacture and supply
- Discounts on spare parts and callouts
- A speedy response to requests and emergency callouts
- Large stocks of critical and recommended spares
- Exclusive UK supplier of KEN washer disinfectors parts
- Accreditation to industry standards: -
 - LTE is accredited to ISO 9001 & ISO 13485 and our engineers are qualified to HTM-0101 parts C & D to carry out testing on sterilizers and washer disinfectors
 - For endoscope drying and storage cabinets we follow the guidelines set out in EN ISO 16442
 - LTE Service Centre has UKAS accreditation (pressure, temperature & time) for calibration and validation services



NEED HELP?

To find out more about our servicing and maintenance contracts and tailored cover, simply speak to a member of our friendly technical support team on 01457 876221 or email us at: info@lte-scientific.co.uk



LTE SCIENTIFIC SERVICES

Maintenance service contracts

Regular servicing by our Service Centre will ensure maximum performance and reliability from your equipment with minimum interruption. Our service contracts can be tailored to meet your specific requirements. Where required, testing to either HTM-0101 or UKAS can be added to the contract.

Contract customers receive discounts on spare parts and call out charges, prioritised response and access at all times to our Technical Support Team.

Weekly/Quarterly/Annual service & testing to HTM-0101 parts C & D

Service and testing schedules at LTE are designed to fully comply with these regulations. The work is carried out by trained and qualified Authorised Test Persons to ensure machines are fully validated and that machine performance is optimised to maximise efficiency.

UKAS calibration and validation

The Company is accredited by UKAS to carry out calibrations and validations covering temperature, pressure and time. Calibrations can be carried out independently or as part of a maintenance service contract.

Steam quality testing

Steam quality testing and condensate analysis is carried out as part of the annual testing under HTM-0101 or can also be done independently.

Installation & commissioning

Your LTE equipment will be installed to existing services by our fully trained engineers with minimum disruption. Our installation service includes functional testing of your equipment, and if required commissioning can be tailored to suit your requirements.

Emergency breakdown service

In the event of a breakdown, LTE provides you with the assurance that we will be on site as quickly as possible to get you operational again.

Modifications & upgrades

At LTE, we continually endeavour to improve our equipment specifications. It is possible to modify or upgrade your existing equipment, for example, by adding new control systems or improving mechanical controls. You can discuss your requirements with our technical support team.

Application support & helpline

We are always on hand to assist you with any questions, which you may have relating to your equipment or particular applications.

Supply of spare parts

We hold a large and comprehensive stock of spare parts to minimise down time.

LTE SCIENTIFIC TRAINING

LTE has a dedicated Training Centre at our manufacturing facility in Greenfield, near Oldham in Greater Manchester.

It houses several autoclaves from 40L machines to a large, fixed installation autoclave which has been designed to replicate conditions on site with a plant room etc.

A full set of test equipment consisting of a data logger and laptop using TQ soft is also available.

We offer a range of standard and tailored courses for managers, technicians and operators of autoclaves which have been designed to offer practical and sound experience in the relevant subject area.

The content of our courses can be applied across many brands and on successful completion participants receive a certificate.

On-site training can also be accommodated and designed around your specific requirements and budget.

To find out more or to register for a course call us on **01457 876221** or email us at: info@lte-scientific.co.uk

THE BENEFITS OF COMPLETING TRAINING:

Getting the maximum operational efficiency and compliance out of your equipment is becoming more important, as is the need to keep up with ever-changing requirements and standards.

Ensuring that your machine is used efficiently and kept in the best operational condition possible will help to maximise throughput and minimise possible downtime.

Our training courses aim to achieve different goals depending on your requirements, such as:

- Professional development
- Maximising equipment up-time
- Reducing service/maintenance charges
- Cycle efficiency
- Cycle and operator safety

Courses range from basic to advanced to cater for all levels of competency.



OUR PRODUCTS

LTE specialises in the manufacture, supply and service of a wide range of medical and laboratory equipment.

Equipment including laboratory autoclaves, steam sterilizers, washer disinfectors, endoscope drying/storage and decontamination solutions, plus a wide range of laboratory thermal equipment including ovens, incubators, drying cabinets and environmental rooms.

To view our full product offering visit: www.lte-scientific.co.uk/products



OUR PRODUCT RANGE INCLUDES:

Laboratory Autoclaves

40 to 10,000 litres. Single entry or pass-through. Cylindrical and rectangular chambers with in-chamber heating, integral steam generator or direct steam options.

Medical Autoclaves

18 to 10,000 litres for CSSD, dental and veterinary applications. Conventional or clean steam models. Single entry or pass-through.

Thermal Products

Ovens, incubators, drying cabinets and environmental rooms.

Scope-Store

5, 8 and 10-scope drying/storage cabinets. Single entry or passthrough. ENT models with 10 and 20-scope capacity.

KEN Washer Disinfectors

170 to 495 litres. Single entry or pass-through. Under bench and floor standing models. Low energy, chemical & water usage.

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LTE is a progressive company and reserves the right to alter the specification of its products without notice. E&OE
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