INTERCALL 600 USER INFORMATION

CALL POINT

Call Button — Reset Button

INTERCALL

Jack Socket — Re-assurance Light
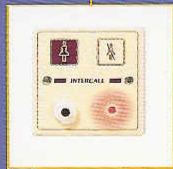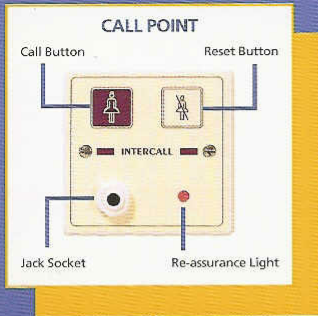
Making the most of your Intercall 600 system

This guide is intended to give a brief overview of the operation of your Intercall 600 system. Please study this leaflet so you are familiar with the operation of your system and can fully utilize all the features that it has to offer.

Intercall 600 call levels and what they mean.

Call – Standard patient call
Assistance – Staff requiring assistance
Emergency – Staff requiring urgent assistance
Present – A member of staff is in the room
Visit – A member of staff has accepted the call at the display and is on their way to the resident

USING INTERCALL 600 CALL POINTS

STANDARD CALL

A standard call can be generated by pressing the **"Call Button"** on the call point, or by operating the **pear lead, ceiling pull switch** or **remote trigger**. The re-assurance light flashes red on the call point to confirm that a call has been made.

STAFF PRESENT AND STAFF LOCATION

When a member of staff enters a resident's room they **MUST** press the **"Reset Button"** on the call point. The call point is now in **"Staff Present"** mode and the re-assurance light illuminates green. Other members of staff can now locate them by simply pressing and holding the **"Show Staff"** button on any display. When the member of staff leaves the room, they **MUST** press the **"Reset Button"** again so the green light is extinguished and the **"Staff Present"** has been cancelled.

STAFF ASSISTANCE CALL

This can only be generated when the call point is in **"Staff Present"** mode and the re-assurance light is green. Pressing the call button will generate an **"Assistance"** call, and the re-assurance light will flash red/green. To cancel the **"Assistance"** call, press the reset button once. The call point is now in **"Staff Present"** mode with the re-assurance light showing constant green. To cancel the staff present, press the reset button again until the re-assurance light is off.

STAFF EMERGENCY/CRASH CALL

This can be generated at any time by pressing the **"Call Button"** and **"Reset Button"** simultaneously on the call point. This is confirmed with the re-assurance light flashing red rapidly. To cancel the emergency call press the **"Reset Button"** once, the call point is now in **"Staff Present"** mode with the re-assurance light illuminated green. To cancel the **"Staff Present"** mode, press the **"Reset Button"** again until the re-assurance light is off.

CALL ACCEPT

To avoid several members of staff responding to the same call, calls may be accepted from any display unit. To accept a call, wait until the call you wish to accept is on the top line of the display and press the **"Accept Button"**. The call point re-assurance light will flash green to let the resident know that staff are on their way. The call point will return to its calling condition if the call point is not reset within a pre-set time period. Only **"Standard"** calls and **"Assistance"** calls can be accepted.