

SERVICES

LINK-UPS

Your business connected to
your Critical Power specialist 24/7



LINK-UPS: 24/7 remote monitoring service to maximise your business continuity

Business Continuity, a crucial aspect for Mission Critical infrastructures, is ensured by a UPS which avoids data losses and downtime.

As any other machine, the UPS is not faultless and unpredictable anomalies could affect its performance, impacting negatively on your business.

How do you make sure your business is continuously protected by your UPS and what can you do to minimize the risks of downtime?

- System Uptime
- Business Continuity
- Peace of Mind

REGULAR REPORTS

- Event statistics
- Trend analysis
- Technical analysis and recommendations

ALARM NOTIFICATION

- Anomaly detection
- Alarm categorization
- Instant notification

REMOTE DIAGNOSTICS

- UPS remote access
- Faster problem detection
- Proactive troubleshooting

The benefits



System uptime

LINK-UPS is the latest SOCOMEC cutting-edge remote monitoring solution that provides 24/7 connection with your UPS. Using redundant INTERNET/GPRS connection, it allows SOCOMEC engineers to be continuously connected to your UPS without any single point of failure in communication. LINK-UPS keeps you updated about the operating status of your UPS, providing you with regular reports and technical recommendations by the SOCOMEC Service Centre for improving the quality of your system.

Business continuity

Combined with a SOCOMEC Maintenance Contract, LINK-UPS allows the SOCOMEC engineers to take care of your UPS by constantly monitoring its parameters and quickly respond to anomalies.

Peace of mind

- **LINK-UPS increases:**
 - system availability,
 - diagnostic accuracy,
 - UPS status updating.
- **LINK-UPS reduces:**
 - MTTR,
 - OPEX,
 - Downtime.

Main features

Notification in case of alarm

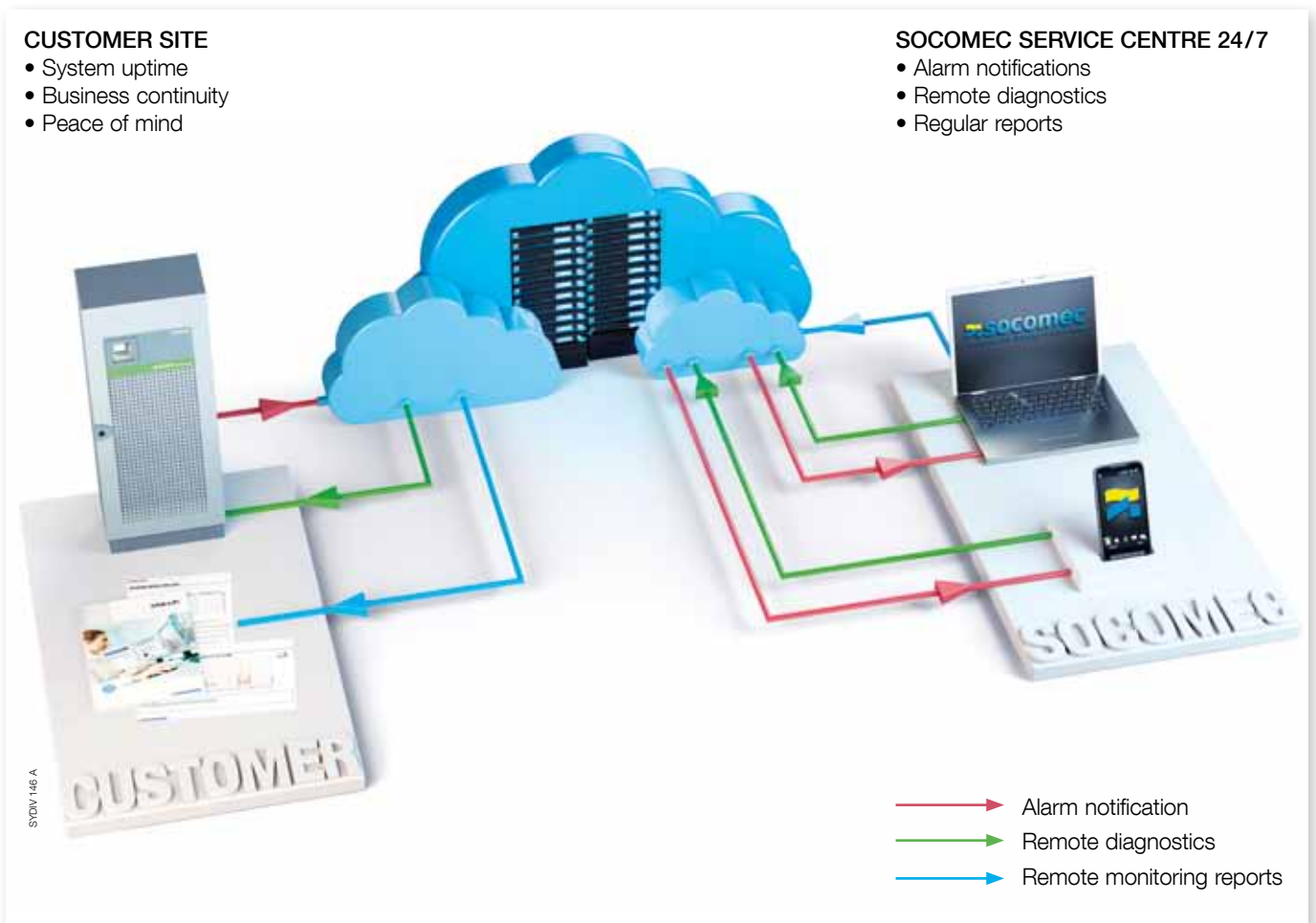
Thanks to the continuous monitoring of the UPS, should one or more parameters exceed the accepted tolerance, LINK-UPS automatically generates an alarm notification that is instantly sent to the SOCOMEC Service Centre. SOCOMEC engineers will promptly identify the cause and perform the appropriate troubleshooting actions.

Proactive diagnostics via the web

LINK-UPS allows Socomec engineers to perform remote checks of the parameters and if necessary to make an appropriate diagnosis. They will be able to proactively identify the problem and manage the necessary actions for its resolution, reducing the response time and downtime of your system.

Regular reports about UPS health

The continuous monitoring, recording and processing of key data from your UPS are used to provide you with easy-to-understand reports concerning the operating status and health of your installation. The report will contain important information about the operation and parameters of the UPS for the period in question, including event statistics. It will also include an analysis by specialist Socomec engineers, highlighting any operating anomalies of the UPS together with proposed solutions for improvement.



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